Slide 1

FAMILY CONNECT OF WISCONSIN
FC

"A FAMILY FOR EVERY CHILD"

COMMUNITY ENGAGEMENT FOR STRONGER FAMILIES

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Slide 2

FAMILY CONNECT

"Our goal is to create a beloved community and this will require a qualitative change in our souls as well as a quantitative change in our lives."

— Martin Luther King Jr.

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Slide 3

WISCONSIN IS COMMITTED TO FAMILIES FIRST

FOSTER FAMILY CONNECT Est. 2021 ⟫ ⟫ FAMILY CONNECT OF WISCONSIN Est. 2024

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Slide 4

CAREPORTAL IS A CONNECTING TECHNOLOGY THAT DRIVES ACTION FOR LOCAL CHILDREN AND FAMILIES IN CRISIS.

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Slide 5

THE CAREPORTAL PROCESS:

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Slide 6

STEP 1 – UNCOVERING NEEDS

A child or family in need requires help from a child-serving professional.

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STEP 2 – SUBMITTING NEEDS

The *child-serving professional types their vetted needs into CarePortal.

*SOCIAL SERVICES *NON-PROFITS
*PREGNANCY CENTERS
*SCHOOLS

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STEP 3 – SHARING NEEDS

CarePortal alerts nearby churches and *community members to the family's needs.*

8

STEP 4 – MEETING NEEDS

Church and community members partner to ensure that *the child and family is helped.*

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CAREPORTAL HOLISTICALLY **UNIFIES** LOCAL COMMUNITY EFFORTS AND **ORGANIZES** CONNECTIONS TO EFFECTIVELY SUPPORT FAMILIES, RESULTING IN **LASTING SOCIETAL CHANGE.**

CAREPORTAL *REALLY* IS A CATALYST FOR LONG TERM CHANGE

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WORK FORCE RELIEF

"CarePortal has been a fabulous way to quickly connect families in need with churches willing to help! It would take hours to reach out to the churches individually."
– Agency Worker, Ohio Kinship & Adoption Navigator

"I was skeptical, at first, about using this resource as it was completely new to me. I was amazed at how easy and user-friendly it is to use and how fast my request was fulfilled. I am so grateful for this community resource and I am so excited to be able to continue helping the children on my caseload. I will definitely be using this resource more and more often. I actually already started telling my colleagues about it for their children and youth."
– Agency Worker, Texas Child Protective Services

26,220 social workers across the U.S. and Canada submit needs through CarePortal to help families flourish

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Slide 13

CarePortal — Agency Worker

Submit Request

| 01 Type | 02 Info | 03 Needs | 04 Review |

Zip/Postal Code of the Request* — [Add Family's Zip Code]
What tier are you submitting for?* — Tier 1 – Physical Needs
Is this a Multi-Family request? Learn More

Next

Hi. Need any help?

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Slide 14

CarePortal — Agency Worker

Submit Request

| 01 Type | 02 Info | 03 Needs | 04 Review |

Agency Name — [Your Agency Name] — Zip/Postal Code of Family — [Zip Code]
County of Caseworker — [County Name] — City of Family — [City Name]
Children Served* — 0 — Adults Served* — 0
Level of Urgency* — Select an option — Purpose of This Request* — Select an option
Case #ID* — #### — Supervisor's Email*

What is the race of the individual(s) involved in the Request?* — Select an option
This data is confidential and not shared publicly

Is the individual(s) involved in this request Hispanic-Latino?* — Select an option
This data is confidential and not shared publicly

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Slide 15

CarePortal — Agency Worker

Submit Request

| Type | Info | Needs | Review |

Story (Request Description)
DO NOT SHARE NAMES, LOCATION OR ANY CONTACT INFORMATION

Who needs help?
What do they need?
What will happen when this need is met?

Needs — + Add Need
Total Estimated Value — $0

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Slide 16

CarePortal — Agency Worker

Submit Request

| Type | Info | Needs | Review |

Story (Request Description)
DO NOT SHARE NAMES, LOCATION OR ANY CONTACT INFORMATION

Needs — + Add Need
Toddler Mattress - 1 × $65 — $65
Toddler Sheets for a Boy - 1 × $20 — $20
Toddler Bed Frame for a Boy - 1 × $95 — $95
Pillow - 1 × $15 — $15

Total Estimated Value — $295

5 Tips for Entering a Quality Request
1. **No Names, Contact Information or Embarrassing Details**
2. Advocate for the Family
3. Include Answers to Potential Questions
4. Use Realistic Time and Value Estimates
5. Focus on the Essentials

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Slide 17

Approving Requests

Supervisors use email (only) to access pending requests

Agency Reps use email or login to dashboard

Pending requests expire after 4 days

Case #7574 Pending Approval

Please Review This Request

Agency Worker 1 has submitted Case #7574 that requires your approval prior to being made available to responses.

Please click below to approve or decline this request.

Approve/Decline Case #7574

You may copy/paste this link into your browser to approve or decline this request.
https://system.demo.careportal.org/role/agency_representative/168/requests/43612

What's next?

This request will NOT be shared with churches until you approve it. Once approved, we will communicate this request to the appropriate CarePortal churches. The caseworker indicated on the request will be notified that it has been approved.

If you have any questions, please feel free to contact us.

The CarePortal Team

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Slide 18

78% OF THE REQUESTS ENTERED INTO CAREPORTAL ARE MET!

78%

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Receiving Responses

Contact Responder within 24 hours

Connect Responder to Family

A Church is Ready to Help!

Hi Agency Rep 1,

Alex Smith, a Church Responder from New Hope in zipcode 78660, has indicated they are ready to help fulfill Request #43582. Items committed to provide: 4 item(s) Total

- Dresser x2 ($160 committed)
- Twin Mattress x2 ($220 committed)

No items on this request have been funded yet.

Alex Smith said "We would be honored to provide these beds for the family. I'll get our team coordinated to start getting ready for delivery!"

We have informed Alex Smith via email you will be reaching out ASAP.

Action Step: Contact Alex Smith

Contact Information:
Alex Smith
Email: ConnectingChurchLeader@demo.careportal.org
(480) 455-4554

CLOSE REQUEST

(Request details provided below)

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Closing Requests

Close Request When Connection is Made

Identify Responding Churches

Leave a Review to Share the Story

Close This Request

Reason For Closing

Request Fully Met through CarePortal Network
Request Partially Met through CarePortal Network
Request Not Met through CarePortal Network

Please give the main reason why you gave this rating

Cancel   Save

(Additional questions asked based on reason for closing)
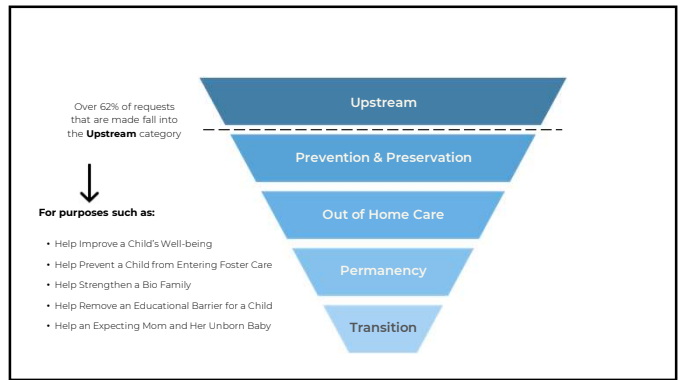
20

IN 2023, ACROSS THE US, CAREPORTAL SAW:

70,000 CHILDREN SERVED

25,909 CAREPORTAL REQUESTS MET

$30.4M IMPACT

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Over 62% of requests that are made fall into the **Upstream** category

For purposes such as:

- Help Improve a Child's Well-being
- Help Prevent a Child from Entering Foster Care
- Help Strengthen a Bio Family
- Help Remove an Educational Barrier for a Child
- Help an Expecting Mom and Her Unborn Baby

Upstream

Prevention & Preservation

Out of Home Care

Permanency

Transition

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RESTORATION & TRANSFORMATION

CAREPORTAL
CHURCHES
CHILD & FAMILY
NONPROFITS
SOCIAL SERVICES
COMMUNITY

RESTORATION & TRANSFORMATION

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